

Circular 263: Launch of new DCCA Online Status Request service

Dear Customer,

In line with Dubai Creative Clusters Authority's (DCCA) commitment to delivering enhanced ease of doing business across our jurisdiction, we are pleased to announce the **launch of the new [DCCA Online Status Request service](#)**.

DCCA's Online Status Request service enables contractors, consultants and owners to easily obtain an immediate status report for any submission made to DCCA's Building Department. Status Requests are available for all DCCA Building services, from pre-construction through to post-construction. Additional services, such as Advertising, Events and Demolition Permits, are also covered.

The new online service is intuitive and easy to use. Simply input the request number to view the submission status and other information, such as the requestor details, plot number, completion date and, where relevant, comments from the involved DCCA department(s).

To access the DCCA Online Status Request service directly, click [here](#). You can also access the service from the Zoning Services section of the [DCCA website](#).

If you have any queries or wish to give feedback, please call DCCA Customer Care on tel: 800-4-DCCA (3222) or, for international calls, on tel: +971 4 3900500. Alternatively, you can send an email to: info@dcca.gov.ae.