

Circular 308: DCCA to Dubai Development Authority

Date: January 6, 2019

Dear Customer,

In response to a new government mandate, we are pleased to announce that from this day onwards, Dubai Creative Clusters Authority (DCCA) will be known as Dubai Development Authority.

Dubai Development Authority will remain as the master planning and building services authority within its jurisdiction. As before and as part of our commitment, we will continue to develop processes and systems that ensure our services are provided in the most streamlined, efficient and convenient manner.

Any existing documentation you have received from DCCA will remain valid. The change will only effect new or renewed documentation with the new brand identity.

For more information, you may visit our new website at dda.gov.ae.

For any service related enquiries, our new customer service number is 4332 800.

Yours faithfully,

Badr Al Gargawi

Deputy Director General

Planning & Development